

First Link® Dementia Helpline 1-800-936-6033 M-F 9 a.m. to 8 p.m.

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## Welcome! We're so glad you're here.





## Today's presentation:

- 1. Why?
  - Why we all have a role to play to play in building dementia-friendly communities.
- 2. What?
  - What dementia is.
  - What is dementia not.
  - What are the signs and symptoms?
- 3. How?
  - How you can help.
- 4. Where?
  - Where to go for more information.

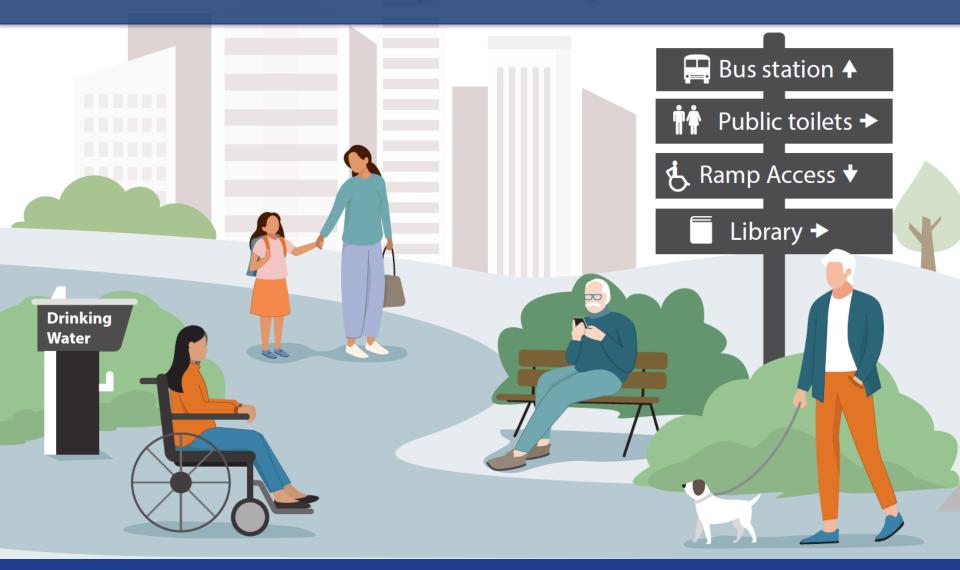






Building a dementia-friendly B.C.

## What is a dementia-friendly community?



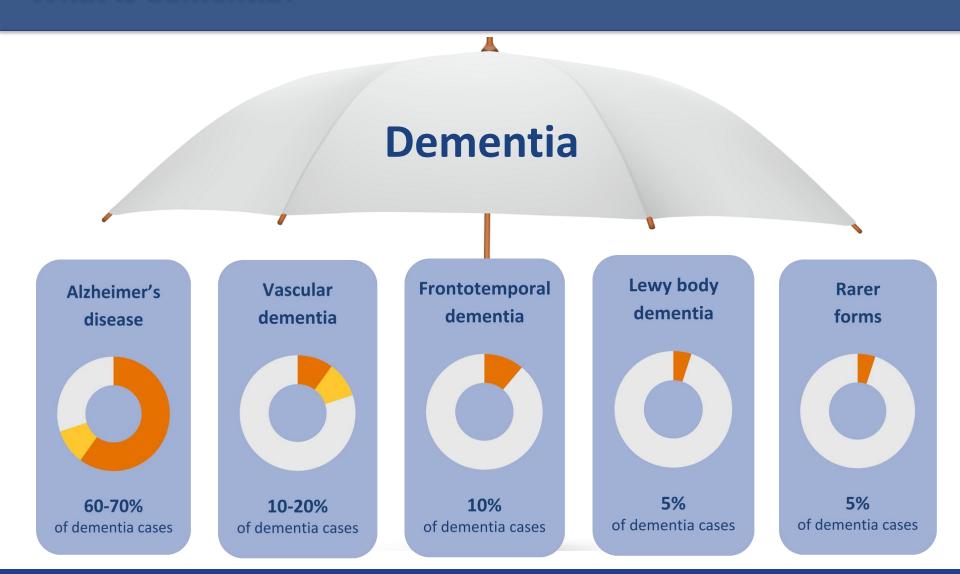
## What is a dementia-friendly community?



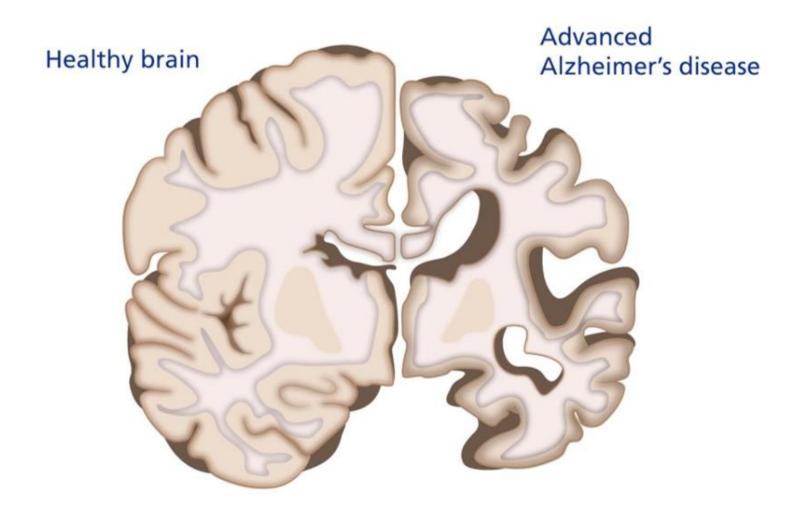


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#### What is dementia?



## The brain



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In reality:

Dementia is <u>not</u> a natural part of aging.

In reality:

Most types of dementia are not genetic.



In reality:

Dementia can affect people from their 30's onwards.

In reality:

There is currently no proven prevention or cure for dementia

In reality:

Memory loss does not necessarily mean that you have dementia.

In reality:

All behaviour has meaning and not everyone with dementia will become aggressive.

In reality:

A person living with dementia is still present.

In reality:

Many people living with dementia continue to contribute meaningfully to their community and family.

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## Signs and symptoms of dementia



- 1. Problems with memory.
- 2. Difficulty with familiar tasks.
- 3. Changes in attention.
- 4. Communication challenges.
- 5. Problems with abstract thinking.
- 6. Altered judgment.
- 7. Disorientation in time or place.
- 8. Vision, visuospatial and perception changes.
- Loss of initiative.
- 10. Physical changes.

#### Societal barriers: stigma and discrimination

Excerpts from Flipping Stigma on It's Ear Toolkit

Professionals talk about me to my spouse, like I'm not in the room.

> People assume I'm not capable of being involved in my previous roles.

Our friends have stopped inviting us out.

People tell me that "everything is fine" and that there is nothing wrong with me.

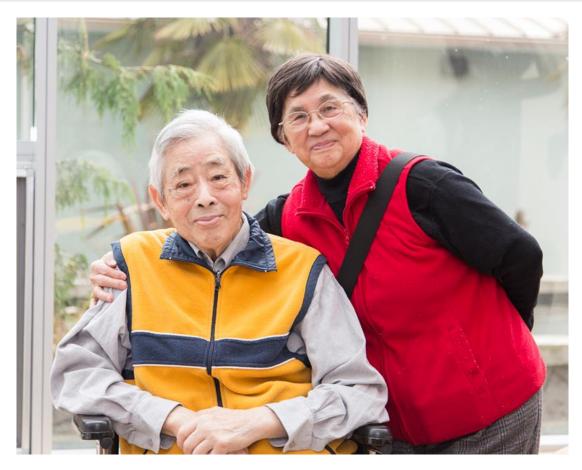
People make jokes about me "losing my marbles."

Stigma by association.

**Embarrassment** Social withdrawal Loneliness

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## The language we use matters



"We ... don't want to be seen as suffering from dementia, this is a term we really do not like. We are living with it and getting on with it with laughter and love and that makes a difference. We are being heard and our opinions are valued."

- Agnes Houston, Person living with dementia

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## How can you help?



## **Communication tips**



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Set the stage.



Approach from the front and get the person's attention.



Make eye contact.



Offer a quiet place.



Speak clearly and share one message at a time.



Allow time for response.



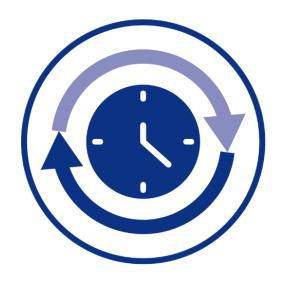
Show and speak.



Use closed-ended questions.



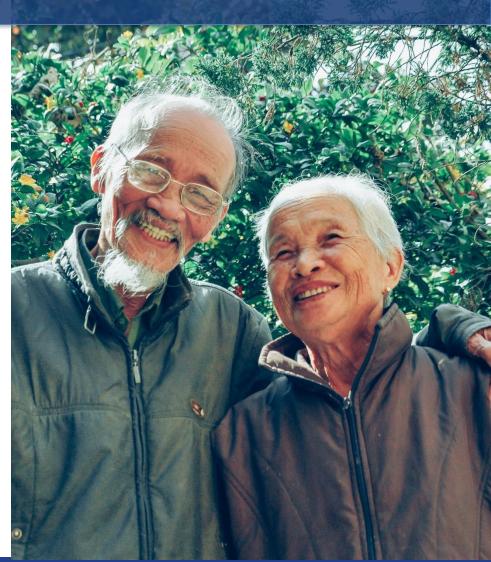
Respond to feelings, not to stories.



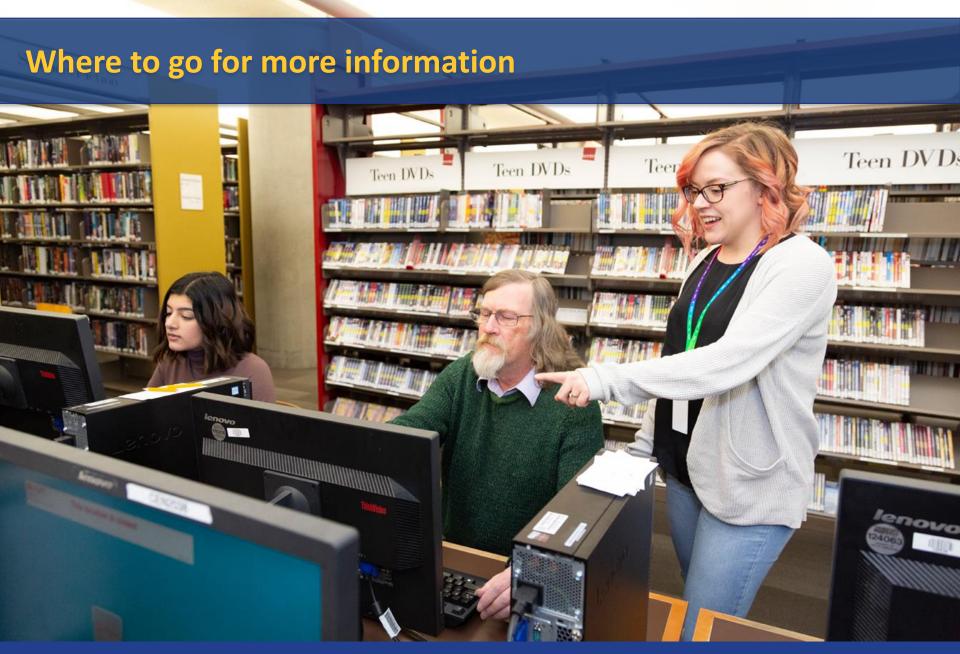
Repeat or try again later.

## Strategies for coping

- Try to stay positive and patient.
- Use humour when appropriate.
- Try not to take things personally.







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## **Support**

- One-on-one support
- Support groups
- Minds in Motion®

#### **Education**

- Family Caregiver Series
- Shaping the Journey: Living with Dementia®
- Many other workshops
- Webinars

## **Information**

- Bulletins
- Website
- Referrals

### Workshop survey

Before you go, please take some time to complete this evaluation form:



https://www.surveymonkey.com/r/DementiaFriendlyCommunities



# Questions or concerns about dementia or memory loss?



## First Link® DEMENTIA HELPLINE

English: 1-800-936-6033

(Monday to Friday, 9 a.m. to 8 p.m.)

Cantonese and Mandarin: 1-833-674-5007

(Monday to Friday, 9 a.m. to 4 p.m.)

Punjabi, Hindi and Urdu: 1-833-674-5003

(Monday to Friday, 9 a.m. to 4 p.m.)

alzbc.org



## Join our volunteer team



## **Volunteer Opportunities Available in the North Shore!**

To learn more, contact our Volunteer Engagement Coordinator Aiswarya Ramdas Email: <a href="mailto:aramdas@alzheimerbc.org">aramdas@alzheimerbc.org</a> Phone: 604-298-0711



## www.flippingstigma.com





## TAKING ACTION AGAINST STIGMA AND DISCRIMINATION ASSOCIATED WITH DEMENTIA

#### More information and resources

#### **Alzheimer Society of B.C. website**

www.alzheimerbc.org

- On demand content
- Webinars
- Print materials
- Dementia-Friendly Communities page



## Making your workplace dementia friendly

- Customized staff training
- Tips and strategies to make your space, policies and programs dementia friendly
- Evidence-based guidance on dementia-friendly best practices



alzbc.org/DFC\_education dementiafriendlybc@alzheimerbc.org