

# Online resources

## Old Age Security program and benefits



Resource	Details	Link
<b>My Service Canada Account sign-in and registration</b>	My Service Canada Account (MSCA) is an online platform where applicants can apply for Old Age Security (OAS) and the Guaranteed Income Supplement (GIS), check their application status, update their address and banking information, and view letters and communications.	<a href="https://www.canada.ca/en/employment-social-development/services/my-account.html">https://www.canada.ca/en/employment-social-development/services/my-account.html</a>
<b>OAS in MSCA</b>	This page explains how to access OAS benefits within MSCA, including applying online, checking the status, submitting documents and managing personal details.	<a href="https://www.canada.ca/en/employment-social-development/services/my-account/oas.html">https://www.canada.ca/en/employment-social-development/services/my-account/oas.html</a>
<b>OAS program overview</b>	The main OAS page provides information on eligibility, enrolment, payment dates and what to expect before applying.	<a href="https://www.canada.ca/en/services/benefits/publicpensions/old-age-security.html">https://www.canada.ca/en/services/benefits/publicpensions/old-age-security.html</a>
<b>GIS overview</b>	The main GIS page provides information on eligibility, payment dates, automatic enrollment, renewals, tax filing requirements and links to MSCA.	<a href="https://www.canada.ca/en/services/benefits/publicpensions/old-age-security/guaranteed-income-supplement.html">https://www.canada.ca/en/services/benefits/publicpensions/old-age-security/guaranteed-income-supplement.html</a>
<b>OAS and GIS application guide (ISP-3550A)</b>	This guide explains the OAS and GIS application process, including required documents, eligibility criteria and timelines.	<a href="https://catalogue.servicecanada.gc.ca/apps/EForms/pdf/en/ISP-3550A.pdf">https://catalogue.servicecanada.gc.ca/apps/EForms/pdf/en/ISP-3550A.pdf</a>
<b>GIS application</b>	This page contains the official GIS application instructions, including information on eligibility, how to apply online or with the paper form, and how to access MSCA.	<a href="https://www.canada.ca/en/services/benefits/publicpensions/old-age-security/guaranteed-income-supplement/apply.html">https://www.canada.ca/en/services/benefits/publicpensions/old-age-security/guaranteed-income-supplement/apply.html</a>
<b>OAS and GIS forms</b>	This is a central hub listing all OAS and GIS forms used by Service Canada.	<a href="https://catalogue.servicecanada.gc.ca/content/EForms/en/Profile.html?Group=HRSDC/ISP/OAS">https://catalogue.servicecanada.gc.ca/content/EForms/en/Profile.html?Group=HRSDC/ISP/OAS</a>

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<b>Consent to Communicate Information to an Authorized Person form (ISP-1603OAS)</b>	<p>This form allows a client to name an authorized person, allowing that person to both give and receive information to Service Canada on the client's behalf.</p>	<p><a href="https://catalogue.servicecanada.gc.ca/content/EForms/en/Detail.html?Form=ISP1603OAS">https://catalogue.servicecanada.gc.ca/content/EForms/en/Detail.html?Form=ISP1603OAS</a></p>
<b>Community Outreach Liaison Service</b>	<p>Service Canada offers outreach activities within communities. If clients need information on or help applying for Service Canada programs or benefits, such as the OAS and GIS, but are unable or prefer not to travel to a Service Canada office, they can consult this page to find upcoming outreach events in their community.</p>	<p><a href="https://www.canada.ca/en/employment-social-development/services/community-outreach-liaison-service/find-outreach-activity.html">https://www.canada.ca/en/employment-social-development/services/community-outreach-liaison-service/find-outreach-activity.html</a></p>
<b>Government of Canada Retirement Hub</b>	<p>Official retirement planning hub covering CPP, OAS, GIS, timelines, and planning tools.</p>	<p><a href="https://www.canada.ca/en/services/life-events/retirement.html">https://www.canada.ca/en/services/life-events/retirement.html</a></p>
<b>OAS Benefits Estimator</b>	<p>Government of Canada calculator that estimates monthly OAS entitlement based on personal data.</p>	<p><a href="https://estimateursv-oasestimator.service.canada.ca/en">https://estimateursv-oasestimator.service.canada.ca/en</a></p>
<b>OAS contact information</b>	<p>This page provides OAS telephone numbers and hours of operation, as well as links to automated services and instructions for requesting a callback from Service Canada.</p>	<p><a href="https://www.canada.ca/en/employment-social-development/corporate/contact/oas.html">https://www.canada.ca/en/employment-social-development/corporate/contact/oas.html</a></p>
<b>MSCA video</b>	<p>This short video explains what MSCA is and highlights some key features for users.</p>	<p><a href="https://www.youtube.com/watch?v=Dk7fd9A35Hc">https://www.youtube.com/watch?v=Dk7fd9A35Hc</a></p>
<b>OAS explainer video</b>	<p>This video explains the OAS pension and how much clients could receive. It also explains basic eligibility rules and how OAS is administered for recipients.</p>	<p><a href="https://www.youtube.com/watch?v=atYrX4GNKpc">https://www.youtube.com/watch?v=atYrX4GNKpc</a></p>